Oversight and coordination in the United Nations system:
Elements for strengthened governance, accountability and effectiveness in implementing the 2030 Agenda for Sustainable Development

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#### PRESENTATION OUTLINE

Part I: Understanding the **United Nations system** 

Part II: Oversight in the UN system

Part III : Independent <u>System-Wide evaluation</u> of the United Nations

Part IV: System-wide Strategic Coordination in the United Nations

Part V: Performance of the UN System: Accountability, effectiveness and efficiency

Part VI: The 2030 Agenda for Sustainable Development and SDGs

Part VII: Reform of the United Nations Development System

Part VIII: Wrap-up, summary and Q&A.

# Part I: Understanding the United Nations system



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# **United Nations system**

The UN website provides the following definition:

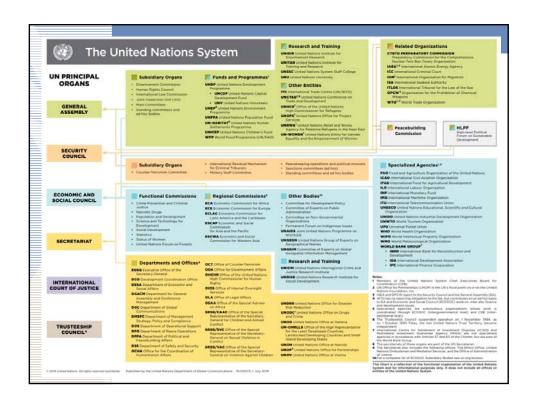
The UN system, also known unofficially as the "UN family", is made up of the UN itself and many affiliated programmes, funds, and specialized agencies, all with their own membership, leadership, and budget. The programmes and funds are financed through voluntary rather than assessed contributions. The Specialized Agencies are independent international organizations funded by both voluntary and assessed contributions.

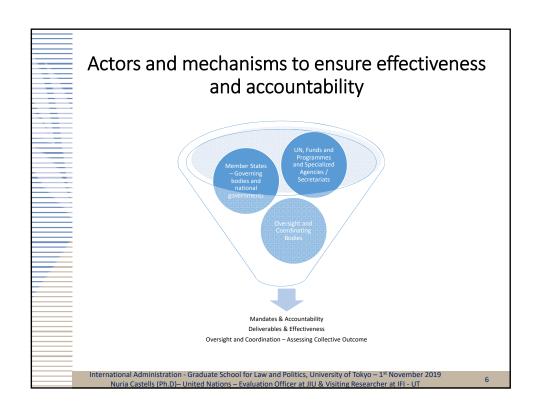
Source: <a href="https://www.un.org/en/about-un/">https://www.un.org/en/about-un/</a> (August 2019)

- . The UN system is in constant evolution
- . Its composition and structure keeps evolving in size and form
- . Its governance is as complex as its evolving nature.
- . All together, the UN system addresses all mandates from Member States.

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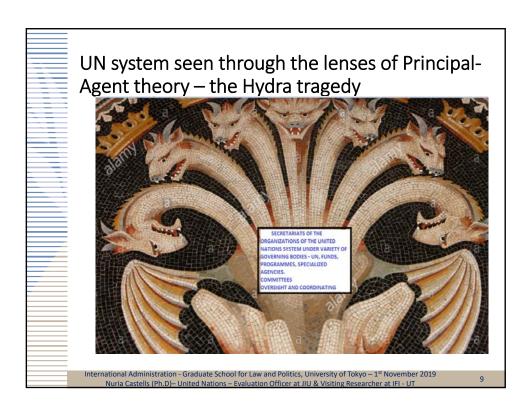
## Characteristics of the United Nations system for evaluation

- The United Nations system is an evolving ecosystem, with complex governance;
- It is composed of different elements that respond to different governing bodies and mandates, and different rules of regulations;
- The components of the United Nations system are expected to work in synergies and complementarity, yet it has often been the opposite when competing for overlapping mandates and resources;
- The challenges faced by each organization belonging to the UN system varies according to its own governance structure, mandate and accountability frameworks and mechanisms;
- Effectiveness of each organization depends on its own organizational set-up; but the effectiveness of the UN system is the result of the effective delivery from its components in coordination and synergies.

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## Systems thinking: Implications for the scope of evaluation

- When evaluating the **performance of a system**, the analysis needs to address the whole landscape as one, not only as the sum of its elements:
- The **desired functioning** and structure of the system does not always match the actual realization; assessment should be based on what happens in reality, and can be compared against the desired functioning as a benchmark;
- The mapping of inter-linkages is not based on hard-science skills; it involves subjective assumptions and value-judgements;
- Each component of the system has its intrinsic organizational identity, therefore requires different measurement tools to assess performance;
- Aggregating the collective results to assess system's effectiveness and accountability is a complex task for which no specific agreed methodology has been approved, yet, as a whole for the UN system.



# UN system seen through the lenses of Principal-Agent theory – the Hydra tragedy

- Governance in the UN system organizations: who is/are the Principal(s)?
- Who is/are the Agent(s)?
- Implications of the Principal-Agent approach in analyzing the UN system
- Whose accountability?
- Which effectiveness?

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#### Multiplicity of Principals and Agents International arena and national dimension

- UN system governance: Mirror of national governments
- Inter-organization // Inter-ministerial
- System thinking: required for national coherence and for international governance
- Disconnect between Principal(s) and Agent(s)
- Lack of harmonized incentives to achieve consolidated collective goals

UN SYSTEM MIRRORS THE DYNAMICS OF NATIONAL GOVERNMENTS, REFLECTED IN THE DIVERSITY OF **GOVERNANCE AND MANDATES OF THE ORGANIZATIONS** 

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# PART II - Oversight



## Oversight: concept and roles

- Oversight is generally understood as bodies, units and processes that provide "supervision" and "watchful care" in an organization.
- Internal oversight mechanisms of the organizations are those performing audit, evaluation, inspection, monitoring, and investigation (e.g OIOS for the United Nations Secretariat);
- External oversight adds the dimension of independence in providing assurance and overseeing the performance and functioning of the organizations of the United Nations system

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## Oversight function

- Oversight is a pillar of the accountability in the United Nations system
- The reform of the United Nations aims at strengthening and ensuring the development of a culture of accountability
- JIU report on Oversight Lacunae in 2006 identified key elements to be addressed to strengthen accountability in the UN system, and provided a glossary of related terminology and suggested standards for the UN system

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#### JIU Report (JIU/REP/2006/2): Oversight Lacunae – Definitions Evaluation

 Evaluation: Independent review that seeks to determine as systematically and objectively as possible the relevance, effectiveness and impact of an ongoing or completed programme, project or policy in the light of its objectives and accomplishments. It encompasses their design, implementation and results to provide information that is credible and useful, enabling the incorporation of lessons learned into both executive and legislative decision-making process.

Source: https://www.unjiu.org/sites/www.unjiu.org/files/jiu\_document\_files/products/en/reports-notes/JIU%20Products/JIU REP 2006 2 English.pdf

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# Definitions (JIU/REP/2006/2) – Oversight Lacunae - Inspection

• <u>Inspection</u>: Independent, **on-site review** and appraisal of the operations of organizational units to determine the **effectiveness of the performance operations and to assess their quality**. An inspection compares processes, activities, projects and programmes to established criteria (e.g. applicable rules and regulations, internal administrative instructions, good operational practices of other units within or outside the organization concerned), and does so in view of the resources allocated to them.

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# Definitions (JIU/REP/2006/2) — Oversight Lacunae - Investigation

#### • Investigation:

Independent inquiry which pursues reports of fraud, corruption and any other irregular activity, including misconduct, with a view to proposing corrective management and administrative measures, and, as appropriate, eventual prosecution or disciplinary measures. An investigation compares the subject under investigation to established criteria (e.g. rules and regulations, administrative instructions and codes of conduct).

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#### Oversight architecture in the UN system

External oversight "operational" mechanisms" in the UN system are:

- the  ${\bf United\ Nations\ Board\ of\ Auditors\ (BOA)},$  the external auditors of the specialized agencies and the International Atomic Energy Agency (IAEA);
- the **Joint Inspection Unit**, the only independent external oversight body for the UN system with mandate on evaluation, inspection and investigation.

Other External Oversight mechanisms with "review/policy" function:

- the Advisory Committee on Administrative and Budgetary Questions (ACABQ),
- the Committee for Programme and Coordination (CPC) and the International Civil Service Commission (ICSC)

These bodies use, to a large extent, data collected, analysed and prepared by other organizations, to which they add their own examination and analysis.

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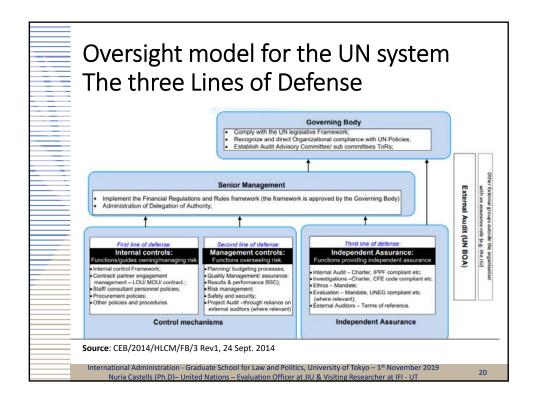
# Oversight model for the UN system The three Lines of Defense

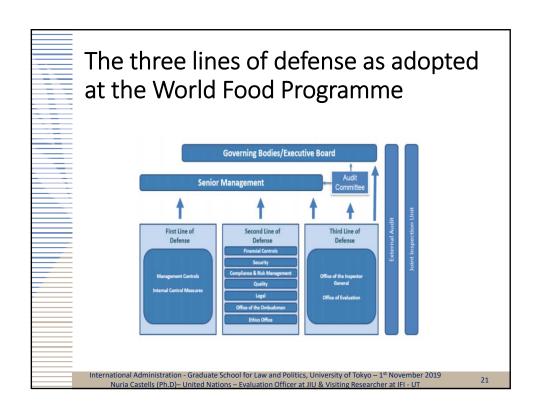
- The model is a common reference point that organizations may use to communicate and structure the discussion regarding their oversight and accountability.
- The application of the 3 lines model is not mandatory for the UN system organizations, but it constitutes an effective practice;
- It gives a framework for the organization's accountability and governance needs, providing a simple structure to communicate the essential roles, duties and elements of organization's oversight and to report about it.
  - 1<sup>st</sup> Line of defense: Operations management and employees.
  - 2<sup>nd</sup> Line of defense: Centralized business-enabling functions with specialized skills, such as Budget management, Risk Management, legal and regulatory compliance, and Quality Assurance.
  - 3<sup>rd</sup> Line of defense: Independent assurance, including internal audit
- The three lines are co-dependent, with the need for clear communication between each function, so as to ensure the overall effectiveness of the governance, risk management, monitoring and control practices.

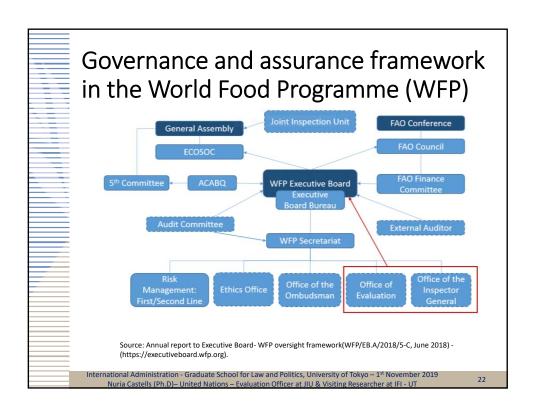
Source: CEB/2014/HLCM/FB/3 Rev1, 24 Sept. 2014

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# Recapitulation Part I and II

Comments/Questions?

United Nations system...

Governance... Systems thinking

Oversight...

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## Part III: Independent System-Wide **Evaluation of the United Nations**



## What is the Joint Inspection Unit of the United Nations System (JIU)?

- The General Assembly set up the JIU as the only independent external oversight body with a system-wide mandate for inspections, evaluations and investigations.
- The JIU is a subsidiary organ of the General Assembly. Its statute of the Unit approved by the General Assembly with effect from 1 January
- In the performance of its function the JIU is responsible to the General Assembly and similarly to the competent legislative organs/governing bodies of 28 organizations of the United Nations system that have accepted the JIU statute.
- The JIU is comprised of 11 Inspectors appointed by the General Assembly, supported by the JIU Secretariat (headed by Executive Secretary and 20 staff).

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# JIU's functions as per its Statute

JIU Statute, General Assembly resolution 31/192 (Annex) of 22 December 1976 Chapter III. Functions, Powers and Responsibilities, Article 5

- 1. The Inspectors shall have the broadest powers of investigation in all matters having a bearing on the efficiency of the services and the proper use of funds.
- 2. They shall provide an independent view through inspection and evaluation aimed at improving management and methods and at achieving greater co-ordination between organizations.
- 3. The Unit shall satisfy itself that the activities undertaken by the organizations are carried out in the most economical manner and that the optimum use is made of resources available for carrying out these
- 4. Without prejudice to the principle that external evaluation remains the responsibility of appropriate intergovernmental bodies, the Unit, with due regard to its other responsibilities, may assist them in carrying out their responsibilities for external evaluation of programmes and activities. On its own initiative or at the request of the executive heads, the Unit may also advise organizations on their methods for internal evaluation, periodically assess these methods and make ad hoc evaluations of programmes and activities.
- 5. The Inspectors may **propose reforms** or **make recommendations** they deem necessary to the competent organs of the organizations. They shall not, however, have the power of decision, nor shall they interfere in the operations of the services they inspect.

https://www.unjiu.org/content/statute

# The JIU Mission & Objectives

Provide an independent view through inspection and evaluation aimed at improving management and methods, and at achieving greater coordination between organizations.

Help improve the efficiency and effectiveness of the respective organizations in implementing legislative mandates and mission objectives.

Assist the legislative organs in discharging their governance responsibilities concerning management by the secretariats of human, financial and other resources.

Identify best practices, propose benchmarks and facilitate information-sharing throughout the system.

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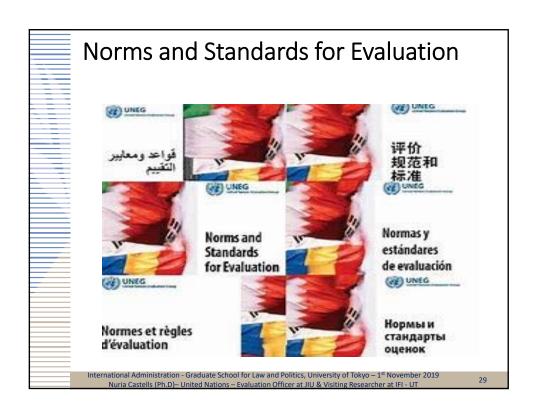
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#### JIU's work on system-wide evaluation

- The JIU covers 28 participating organizations of the UN system. System-wide evaluations may include other organizations for comparative purpose, benchmarking and identification of good practices;
- Programmatic coverage: JIU's evaluations cover thematic issues across the system, such as climate change, gender equality or poverty reduction, assessing how the different entities can work to leverage synergies to deliver collective responsibility.
- Administrative issues: JIU's work contributes to identifying measures to improve efficiency in using the organizations' resources ensuring effectiveness in its administrative processes supporting the delivery of the mandates, such as administrative services, procurement, travel, internships, etc).

See JIU reports at: www.unjiu.org

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# **United Nations Evaluation Group**

- 1. The United Nations Evaluation Group is a community of knowledge through which evaluators of the UN system and other international organizations share their knowledge and practices;
- In 2005, the UNEG issued a landmark document for the United Nations and beyond: «Norms and Standards for Evaluation»;
- Evaluation is an input to provide decision-makers with knowledge and evidence about performance and good practices. Thus, it contributes to institutional policy-making, development effectiveness and organizational effectiveness.

#### Norms and Standards for Evaluation

In 2016, the Norms and Standards for Evaluation were updated, to respond to the evolving UN system reality:

- General Assembly resolution 69/237: "Building Capacity for the Evaluation of Development Activities at the Country Level."
- General Assembly resolution 70/1: Adoption of the 2030 **Agenda for Sustainable Development**
- The updated UNEG N&S includes 14 Norms, of which 4 new a) Internationally agreed principles, goals and targets; b) Human rights and gender equality; c) National evaluation capacities, and d) Professionalism, with a stronger emphasis on the utility and use of evaluation.

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#### Norms and Standards for Evaluation (2016)

#### **General Norms for Evaluation Institutional Norms for Evaluation** in the United Nations System • Norm 1: Internationally agreed • Norm 11: Enabling environment principles, goals and targets • Norm 12: Evaluation policy Norm 2: Utility • Norm 13: Responsibility for the Norm 3: Credibility evaluation function • Norm 4: Independence • Norm 14: Evaluation use and Norm 5: Impartiality follow-up • Norm 6: Ethics • Norm 7: Transparency Norm 8: Human rights and gender equality • Norm 9: National evaluation capacities • Norm 10: Professionalism

Source: Elaboration based on UNEG Norms and Standards (2016)

(N&S 2016 available at http://www.unevaluation.org/document/detail/1914)

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#### Challenges of system-wide evaluation

- Scope/coverage/mapping: The design of the evaluation shall include an ex-ante stakeholders mapping, identifying which are the relevant organizations to be covered;
- **Evaluation questions**: Clear evaluation questions need to be defined together with the evaluation tools and methods to address them;
- Systemic interconnectedness: Issues-linkages should be identified upfront and incorporated in the systemic analysis of the evaluation;
- Aggregation at System level for the UN: Individual organization's
  effectiveness and UN system effectiveness are not the results of mere
  addition; there is no one-size-fits-all methodology to assess collective
  results for the UN system.
- Evaluation of the UN System is complex in scope and coverage: mapping it right and identifying the linkages is a condition for a meaningful assessment, identifying areas for improvement and making relevant SMART recommendations, addressed to the competent organs to implement them.

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# PART IV: Coordination in the UNITED NATIONS SYSTEM International Administration - Graduate School for Law and Politics, University of Tokyo - 1th November 2019 Nuria Castells (Ph.D)—United Nations—Evaluation Officer at JIU & Visiting Researcher at IFI - UT 34



# Coordination of <u>System-wide Action</u> plans and strategies: the UNSCEB

- The CEB, an indispensable mechanism which dates <u>back to 1946</u> when it was established by the Economic and Social Council, enables the <u>executive heads to come to a shared</u> <u>understanding and vision of the immediate priorities of the United Nations system</u>, with clarity about each entity's respective contribution and the conviction to respond knowing that we are acting as one.
- The Board's subsidiary bodies, the High-level Committee on Programmes and the High-level Committee on Management, bring together immense expertise and experience from across the system at the programmatic and management levels. Their efforts provide coherent and coordinated responses to the challenges put forward in the 2030 Agenda for Sustainable Development and ensure that the resources with which our organizations are entrusted are maximized.
- Source: Foreword Secretary-General A. Guterres, Chair of the UNSCEB; in A/74/6 (Sect. 31) "Proposed programme budget for 2020, Part X: Jointly financed administrative activities and special expenses; Section 31: Jointly financed administrative activities; Programme 27; Jointly financed activities, Part III: United Nations System Chief Executives Board for Coordination"

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#### Issues covered by the CEB

Children and youth

Climate change

**Cross-pillar Integration** 

Development

Drugs and crime

Education, science and culture

Energy

Environmen

Equality

Food and agriculture

Frontier Technologies

Gender equality and the empowerment

of women Globalization

Health

I Caltii

Humanitarian offsi

Humanitarian affairs

Intellectual property

International financial system Labour and employment

Leadership

Oceans

Organization, Administrative and Other

matters

Peace and Security

Population

Prevention

Resilience

Risk

Sustainable Development Goals (SDGs)

Tourism

Trade

Urbanization Water

The CEB plays a key role in supporting the preparation of <u>system-wide strategies and action plans</u> for the United Nations and endorsing the resulting official documents. Its role is strengthened in the current reform and a dedicated high-level function to ensure a coordinated implementation of system-wide strategies.

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## OVERSIGHT AND SYSTEM-WIDE ACCOUNTABILITY THROUGH COORDINATION Cooperation between the JIU and the CEB

- The CEB and the JIU are **bodies with system-wide mandates. They** fall under the category of **«Jointly financed activities»** together with the International Civil Servant Commission (ICSC)
- The CEB and the Joint Inspection Unit have a long-standing relationship to ensure collaboration, particularly regarding the handling of the JIU reports and the preparation of consolidated comments on the report. The CEB coordinates with the 28 Participating Organizations their response regarding the recommendations of the JIU and indicate their position towards acceptance and implementation of the recommendations;
- The JIU, when making recommendations of system-wide coverage, addresses them to the Executive Heads and to the UN Secretary-General in their capacity, respectively, as members and Chair of the CEB, to ensure the implementation of system-wide strategies;

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# Strengthening the role of the CEB in support to the implementation of Agenda 2030

Secretary-General Appoints Jan Beagle of New Zealand Special Adviser on System-Wide Implementation of Chief Executive Board Decisions

- United Nations Secretary-General António Guterres [today] announced the appointment
  of Jan Beagle of New Zealand as Special Adviser on System-wide Implementation of Chief
  Executive Board (CEB) decisions.
- As part of his ongoing efforts to ensure system-wide coherence, the Secretary-General
  has decided to enhance the focus on system-wide implementation of the decisions,
  strategies and policies adopted by the CEB. The Special Adviser will advise the Secretary-General, the Deputy Secretary-General, the Chef de Cabinet and senior management in
  the system on ways to leverage system-wide agreements and accelerate implementation
  at global, regional and country levels.
- Source: <a href="https://www.un.org/press/en/2019/sga1896.doc.htm">https://www.un.org/press/en/2019/sga1896.doc.htm</a>
   5 August 2019, SG/A/1896\*-BIO/5238\*-ORG/1685\*

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## Examples of System-Wide Action Plans and Strategies under the leadership of Chief Executive Boards for coordination

1) System-Wide Action Plan on Gender Equality and the empowerment of women (SWAP on Gender)

Endorsed by the CEB in and implemented across the UN system, under the leadership of UN Women, as the first system-wide thematic accountability framework, addressing gender equality in the UN system.

See: https://www.unjiu.org/sites/www.unjiu.org/files/jiu rep 2019 2 english 0.pdf

2) System-Wide Action Plan on Youth (Youth-SWAP):

In April 2013, the CEB endorsed the Youth-SWAP as a framework to guide youth programming for the UN system. It promotes joint programmatic work by the UN system for youth on the issues of employment and entrepreneurship, political inclusion, civic engagement and protection of rights, education, including sexuality education, and health.

See: https://www.unsceb.org/content/youth-swap-commitments-and-measures

3) United Nations System Strategic Approach on Climate Change Action:

This Strategy reflects the collective commitment of the United Nations system to improving collaboration and the delivery of support on climate change to Member States in the 2030 Agenda for Sustainable Development era of implementation

See CEB/2017/4/Add.1, June 2017

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# Recapitulation Part III and IV Comments/Questions?

Oversight ... JIU...
Independent Evaluation
Norms and Standards ...

System-wide coordination — CEB ... Other...

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# Part V: Performance of the UN System: Accountability, effectiveness and efficiency



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# Definition of Accountability by the UN **General Assembly**

General Assembly resolution 64/259:

"Accountability is the obligation of the Secretariat and its staff members to be answerable for all decisions made and actions taken by them, and to be responsible for honouring their commitments, without prequalification or exception.
Accountability includes achieving objectives and high-quality results in a timely and cost-effective manner, in fully implementing and cost-effective manner, in fully implementing and delivering on all mandates to the Secretariat approved by the United Nations intergovernmental bodies and other subsidiary organs established by them in compliance with all resolutions, regulations, rules and ethical standards; truthful, objective, accurate and timely reporting on performance results; responsible stewardship of funds and resources; all aspects of performance including a clearly defined role of the oversight performance, including a **clearly defined** <u>role of the oversight</u> bodies and in full compliance with accepted recommendations."

Source: A/RES/64/259. Progress towards an accountability system in the United Nations Secretariat

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# Performance and accountability in the United Nations ongoing reform

General Assembly resolution 73/289:

- 9. Reaffirms that results-based management and performance reporting are essential pillars of a comprehensive accountability framework;
- 10. Recognizes the importance of results-based management and performance reporting, and requests the Secretary-General to continue his efforts aimed at strengthening the implementation of resultsbased management, programme monitoring and reporting, and at shifting towards a **culture of results** in the Secretariat:

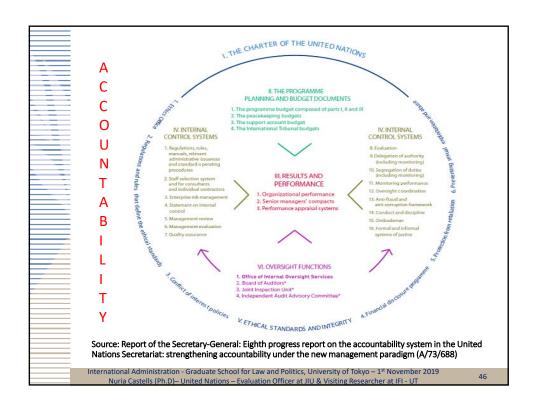
Source: A/RES/73/289. Progress towards an accountability system in the United **Nations Secretariat** 

# United Nations ongoing reform: focus on accountability

- Improving the **accountability system** in the United Nations is at the core of the **ongoing reform** launched by current Secretary-General
- The definition of accountability provided in paragraph 8 of General Assembly resolution <u>64/259</u> includes the following components: (a) the **Charter** of the United Nations; (b) the **programme planning** and budgetary documents of the Organization; (c) results and performance; (d) internal control systems; (e) ethical standards and integrity; and (f) oversight functions.

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## Why does accountability matter?

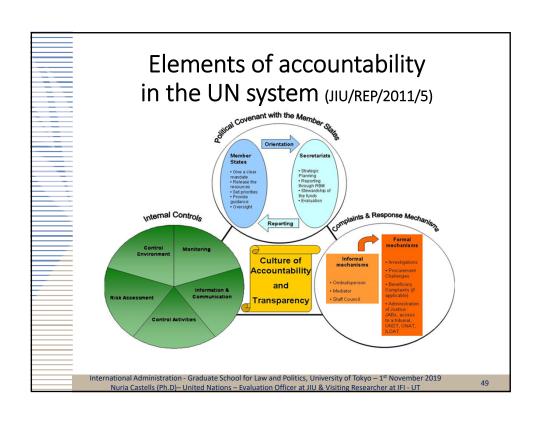
Interlinkages between accountability and effectiveness:

- Weak managerial and organizational leadership affect effectiveness;
- Blurred accountability through unclear delegation of authority is a deterrent for more effective reforms and policies be put in place;
- Accountability frameworks: a robust system of accountability fosters the culture of performance and effectiveness in organizations.

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#### Findings from JIU review on Accountability Frameworks in the UN system (JIU/REP/2011/5)

- In 2011, the JIU was mandated through resolution 64/259 to undertake a comparative analysis of various accountability frameworkss in the United Nations system;
- At that time, the findings reported only 7 organizations with a stand-alone accountability framework;
- The report proposed a benchmarking framework of 17 benchmarks to foster accountability in the UN system, covering all the aspects of the framework (e.g. ethics, evaluation, reporting, monitoring, controls, etc.)



#### Effectiveness in the UN system

Actions/ Strategic Planning:

Oriented to achieving specific goals;

#### Implementation/operational work plans:

Processes and resources;

• Results measurement (RBM):

What has resulted from the actions, through which processes, does it correspond to the set goals.

• Oversight/ evaluation: Infer lessons, make recommendations, identify root causes of underperformance and remedial action, as well as good practices for replication and knowledge sharing.

#### Effectiveness in the UN system (cont'd)

Results-based management in the UN system consists of:

**Management strategies in individual United Nations** system organizations based on managing for the achievement of intended organizational results by integrating a results philosophy and principles in all aspects of management and, most significantly, by integrating lessons learned from past performance into management decision-making

Source: JIU/REP/2017/6

https://www.unjiu.org/sites/www.unjiu.org/files/jiu rep 2017 6 e nglish 0.pdf

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#### Effectiveness versus efficiency

#### **Effectiveness:**

Achieving the expected goals Some call it": Doing the right things

Efficiency:

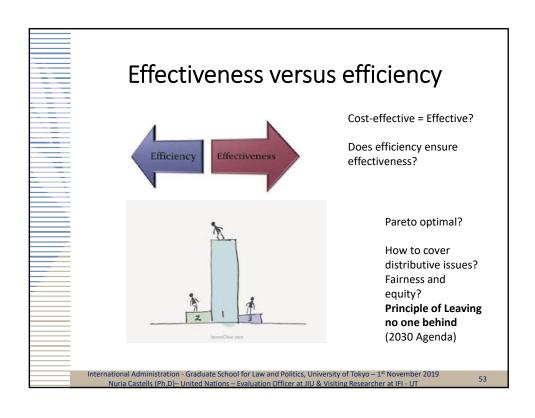
Optimizing the use of resources while aiming at achieving the goals.

Some call it: Doing things right

"A given economic arrangement would be Pareto optimal if no other arrangement could made that would leave someone better off without worsening the position of others." Thus any exchange or reallocation of resources is only Pareto optimal if the exchange or reallocation will not harm somebody.

#### Questions/Food for thought:

- a) Is a **Pareto Optimal** situation an optimal situation for everybody?
- b) Could there be any trade-offs in prioritizing efficiency vs. effectiveness?

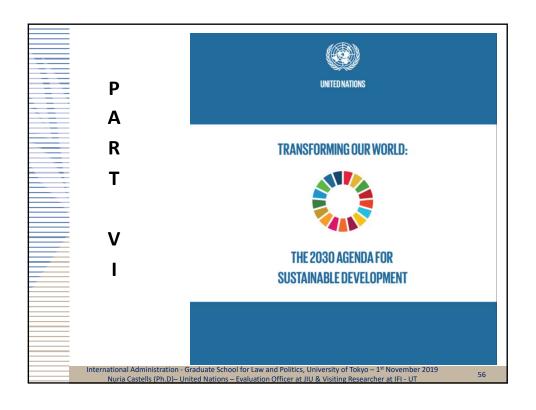


# Recapitulation Part V Comments/Questions?

Accountability... Effectiveness... Efficiency...

Implications for equity, inclusiveness, Principle of leaving no one behind... .... Other...





# The 2030 Agenda Roadmap for sustainable development

#### SUSTAINABLE GOALS



#### General Assembly Resolution 70/1 (September 2015)

17 Sustainable Development Goals; 169 targets; 232 individual indicators

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# Global Indicators framework for Sustainable Development Goals



- The global indicator framework was adopted by the General Assembly on 6 July 2017 and is contained in the Resolution adopted by the General Assembly on Work of the Statistical Commission pertaining to the 2030 Agenda for Sustainable Development (A/RES/71/313), Annex.
- The current official indicator list includes refinements agreed by the Statistical Commission at its  $49^{th}$  session in March 2018 (E/CN.3/2018/2, Annex II) and at its  $50^{th}$  session in March 2019 (E/CN.3/2019/2, Annex II).
- The list includes 232 indicators on which general agreement has been reached. Note that the total number of indicators listed in the global indicator framework of SDG indicators is 244. However, since nine indicators repeat under two or three different targets the actual total number of individual indicators in the list is 232.

Source: <a href="https://unstats.un.org/sdgs/indicators/indicators-list/">https://unstats.un.org/sdgs/indicators/indicators-list/</a>

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- The 2030 Agenda is the successor to the Millenium Development Goals (2000-2015)
- It builds upon lessons learnt from the MDGs
- It is a universal comprehensive agenda, owned by all **Member States**
- It is based on the principles of inclusiveness and nationally owned objectives
- 2015 is a year of multilateral agreements, closely related, including the Paris Agreement on Climate Change, and the Addis Ababa Action Agenda (AAAA) on Financing for Development (among others)

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### Lessons learnt from MDGs (1)

- The implementation of MDGs lacked of a systemic approach and coordination:
- The planning of activities was not coordinated across the system, rather planned in silos topdown strategies responding to each organizations mandates;
- Coordination in the field, at country level, functioned better in those pilot countries that participated in the "Delivering as one" model, including common strategic planning and alignment to national development plans.

# Lessons learnt from MDGs (2)

- Relevance of Results-based Management and Evaluation in monitoring and tracking implementation;
- Need of robust reliable data to establish baselines to monitor progress in achieving the targets; the UN system has a role to play in contributing to statistical standards to be harmonized so as to measure SDGs and related targets with common methods and indicators;
- Build/strengthen national capacities to empower national stakeholders to drive the development process;
- Uneven progress was achieved in MDGs across the world; a more systemic integrated approach is needed for the next International Agreement to be more effective (2030 Agenda).

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## Lessons learnt carried over in reforming the UNDS for the SDGs

- The effective implementation of the ambitious 2030 Agenda for Sustainable development requires:
  - Improved coordination
  - Enhanced effectiveness
  - · Leveraging synergies
  - Efficient use of resources/avoiding duplication
  - Planning / Results-Based Management
  - Accountability/clear governance and roles
  - System-wide delivery of global goals
  - Interconnectedness of mandates: Nexus Humanitarian-Peace-Development.



# The United Nations ongoing reform (as of September 2019)

In 2017, S-G. A. Guterres launched several processes to reform the United Nations system so as to deliver better on its mandates. The reform focuses on three areas:

- 1) Management Reform, focusing on the UN Secretariat;
- 2) The United Nations peace and security architecture; and,
- 3) The United Nations Development System (See <a href="https://reform.un.org/content/development-reform">https://reform.un.org/content/development-reform</a>)

## Reform of the United Nations **Development System**

- The reform implies deep *structural changes* in the functioning of key actors in the United Nation **architecture for development** and its governance;
- At the heart of the transformation of the coordination function are the resident coordinators, who are designated representatives of the Secretary-General for development operations at the country level. As of January 2019, the entire Resident Coordinator system was migrated under the responsibility to the United Nations Secretariat and its revamped Development Coordination Office.
- The **planning documents and guidelines** for offices in the field to deliver their work have being revised and updated, aligned to the needs of the 2030 Agenda (changes in terminology).
- Reform of the **Country Teams** and the United Nations Development Assistance Framework (UNDAF), now renamed as United Nations Sustainable Development Cooperation Framework (UNSDCF)

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#### **Entities of the United Nations Development System**

#### The United Nations development system

UNDP (including the Capital Development Fund Funds and programmes (9)

and UNV), UNEP, UNFPA, UN-Habitat, UNHCR, UNICEF, UNRWA, UN-Women and

Department of Economic and Social Affairs, Secretariat departments (13) ECA, ECE, ECLAC, ESCAP, ESCWA, Office for

the Coordination of Humanitarian Affairs, OHCHR, UNCTAD, Department of Political Affairs, UNISDR, UNODC and Peacebuilding Support Office

FAO, ICAO, IFAD, ILO, IMO, ITU, UNESCO, UNIDO, UNWTO, UPU, WHO, WIPO and WMO

Research and training

Specialized agencies (13)

institutions (6)

United Nations Interregional Crime and Justice Research Institute, United Nations Institute for Disarmament Research, UNITAR, United Nations Research Institute for Social Development, United Nations System Staff College and UNU

ITC, UNAIDS and UNOPS Other entities (3)

Source: A/73/63-E/2018/8 Secretary-General Report on the Implementation of General Assembly resolution 71/243 on th quadrennial comprehensive policy review of operational activities for development of the United Nations system, 2018. 19 Jan. 2018 (Note that in June 2019 the UNISDR changed its name to UNDRR)

# The Quadrennial Comprehensive Policy Review (QCPR)

What is the Quadrennial Comprehensive Policy Review (QCPR)?

- The QCPR is the primary policy instrument of the General Assembly to define the way the UN development system operates to support programme countries in their development efforts.
- The QCPR is the mechanism through which the General Assembly assesses the effectiveness, efficiency, coherence and impact of UN operational activities for development and establishes system-wide policy orientations for the development cooperation and country-level modalities of the UN system in response to the evolving international development and cooperation environment.

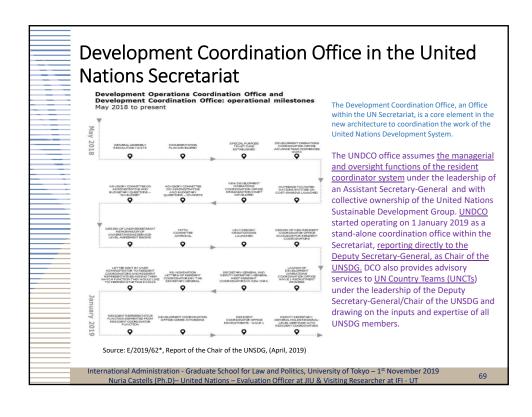
Source: https://www.un.org/ecosoc/en/content/what-quadrennial-comprehensive-policy-review-qcpr

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# The United Nations Sustainable Development Group (UNSDG) UN SUSTAINABLE DEVELOPMENT GROUP (40 AGENCIES, FUNDS AND PROGRAMMES) CHARL UN DEPUTY SECRETARY GENERAL APRICA APRICA APRICA APRICA ASIA AND THE PACIFIC EUROPE AND CENTRAL ASIA LATIN AMERICA / CARIBBEAN ANEW GENERATION OF UN COUNTRY TEAMS Source: UNSDG, A new way of working together (August 2019) International Administration - Graduate School for Law and Politics, University of Tokyo – 1st November 2019 Nuria Castells (Ph.D)—United Nations – Evaluation Officer at JIU & Visiting Researcher at IFI - UT



# Management and Accountability Framework o the UN Development and Resident Coordinator system (April 2019)



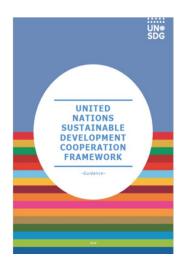
The Management and Accountability
Framework (MAF) provides the instrument to
ensure that all levels of the UNDS, global,
regional and country, work in unity of
purpose, as a cohesive team.
Together, the MAF, the Regional Collaborative
Platforms and the Cooperation Framework,
are designed to reduce overlaps that create
inefficiencies and undermine UN responses, as
well as reducing transaction costs for
governments and partners alike.

- 1. Institutional context
- 2. Country level roles and responsibilities:
  - 2.1. Resident Coordinator
  - 2.2. United Nations Country Teams
- 3. Country-level relationships and accountability agreements:
- 3.1. Leadership of UN development activities
- 3.2. Strategic planning and programming
- 3.3. Communications and advocacy
- 3.4. Common services
- 3.5. Funding/resource mobilization Under preparation for future update:
- 4. Regional level relationships and accountability agreements
- 5. Global level relationships and accountability agreements

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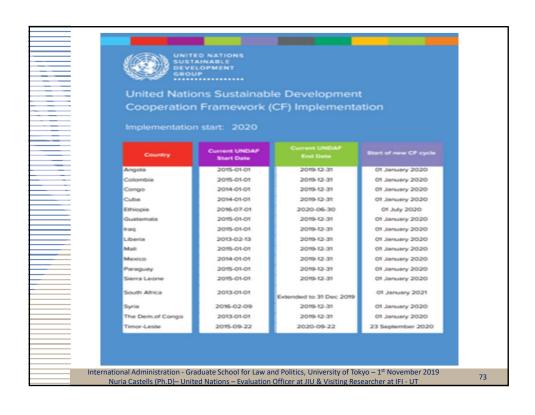


# The new Cooperation Framework (UNSDCF replaces the old UNDAF) for the UN system work in countries

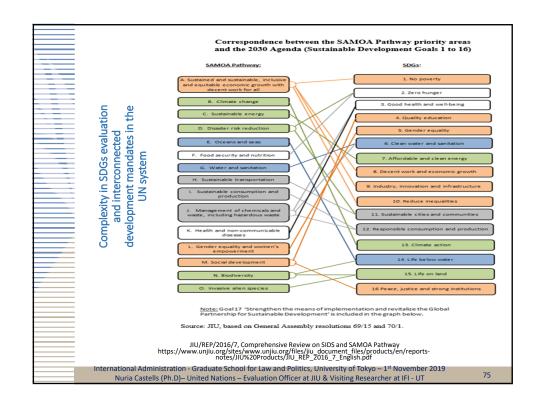


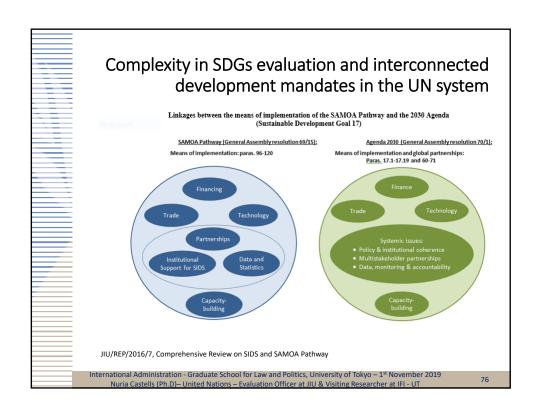
- The Cooperation Framework is nationally owned, and anchored in national development priorities, the 2030 Agenda and the principles of the UN Charter. It outlines the UN development system's contributions sought by national stakeholders to reach the SDGs in an integrated manner, with a commitment to leave no one behind, human rights and other international standards and obligations.
- Through the Cooperation Framework, the UN development system articulates the highest priority and most sustainable development choices for a country. It advises on pathways to maximize synergies across the goals and minimize the opportunity costs of leaving people behind.
- It shifts from the siloed approach of the Millennium Development Goals (MDGs) to a more integrated approach under the 2030 Agenda and the SDGs.

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### Recapitulation Part VI and VII

Comments/Questions?

2030 Agenda...

Reform of the UN Development System...

UNDAF/UNSDCF (cooperation framework)...
Other...

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#### Part VIII - Conclusions

#### √ The United Nations system analysis is two-fold:

- ➤ 1) Systemic as per its <u>composition</u> diversity of entities that belong all together the UN System as a whole
- > 2) Systemic as per its functions and thematic coverage

#### ✓ Oversight function

- Essential element to ensure effectiveness and result-oriented implementation of the ongoing UN System reform;
- Oversight function: identify gaps and good practices, and make recommendations to strengthen accountability and effectiveness
- Oversight is a means to an end, and not a goal per se; a right balance needs to be found between exercising oversight and allowing the UN system to concentrate its efforts to deliver its work.

#### √ Accountability and effectiveness

- Intrinsically related: robust <u>accountability</u> system is a requirement to <u>ensure effectiveness</u>
- Results-based management is at the core of effective organization's performance

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#### **Conclusions**

- ✓ Evaluations inform policy-makers and enable them to take remedial actions when needed and to promote replication of good practices across the system;
- ✓ Implementation of the **2030 Agenda** is to be articulated through **global** partnerships with other non UN-system Organizations and other stakeholders (national, regional); the scope of evaluations needs to factor this reality in the evaluation design, methods and theory of change in preparing the terms of reference.
- √ The ongoing United Nations system reform is ambitious yet it is necessary for increased effectiveness in delivering the mandates for the countries;
- ✓ System-wide **effective coordination** ensures that the system's collective efforts achieves greater results than the sum of the parts

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Keep in touch and contribute to a survey for SDGs and evaluation... coming soon Thank You @!

#### Relevant Web resources on UN System (sample):

- https://reform.un.org/content/development-reform
- https://www.un.org/ecosoc/en/content/what-quadrennialcomprehensive-policy-review-qcpr
- https://undg.org/document/un-sustainable-development-cooperationframework-implementation/
- https://undg.org/wp-content/uploads/2019/08/A-new-way-of-working.pdf
- Global Indicator Framework for the SDGs and targets of the 2030 Agenda. https://unstats.un.org/sdgs
- Human resources statistics for the UN system: http://www.unsceb.org/content/hr-dutystation
- Leaving no one behind (CEB Agenda 2030)
- https://www.unsceb.org/CEBPublicFiles/CEB%20equality%20framework -A4-web-rev3.pdf
- <a href="https://www.un.org/sustainabledevelopment/news/communications-material/">https://www.un.org/sustainabledevelopment/news/communications-material/</a>

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#### Learning together

#### UN Reform, Agenda 2030, oversight, evaluation and coordination

- . What is the role of oversight, in particular related to the 2030 Agenda and UN Reform?
- . What key factors need to be addressed in system-wide evaluation?
- . What is the role of the CEB in the UN system and what is its role in the ongoing UN Reform?
- . What makes the 2030 Agenda and the MDGs different, what lessons learnt from millennium goals?

#### **Accountability**

- Who do you see as principals and agents in the UN system?
- Why does the UN system require accountability frameworks?
- Who is to be held accountable in the UN System?
- What measures would you propose to improve accountability in the UN System?

#### **Effectiveness:**

- What are the requirements for a UN System Organization to be effective?
- How can the UN system as a whole be effective in delivering its work?
- How to combine effectiveness, efficiency and the principle of leaving no one behind?

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